

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:  
Case: 08-05916

ORIGINAL

Regarding a complaint by (Person making the complaint):

Albert Zamora

Against (Utility name):

Northern Illinois Gas Company AKA NIGAS Gas Company

As to (Reason for complaint)

- ① A deposit request, ② wrongful wage deduction for an account that was not mine (Case # 06 MB 263) at address 12500 S. Maple Ave, Blue Island, IL 60410.  
③ Removal of gas meter and gas service to new address 14635 S. Clifton Park, Midlothian, IL 60445. ④ Outstanding balances for both addresses. ⑤ A deposit request for new address.

in Midlothian Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

14635 S. Clifton Park <sup>Midlothian</sup> IL 60445

The service address that I am complaining about is

12500 S. Maple Ave, Blue Island, IL 60410 } 14635 S. Clifton Park  
Midlothian, IL 60445

My home telephone is

[708]

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[630] 747-0805

My e-mail address is

djalb9@hotmail.com

I will accept documents by electronic means (e-mail) ☒ Yes

☐ No

(Full name of utility company)

Northern Illinois Gas Company AKA NIGAS

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-11. Adm. Proc. 280.50 (a), 280.70 (a)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

CHIEF CLERK'S OFFICE  
2008 NOV 3 1 P 2:52  
ILLINOIS COMMERCE COMMISSION

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 1) On May 01, 2007, I applied for gas service at 14635 S. Clifton Park, Midlothian, IL 60445 to be put in my Name.
  - 2) On February 13, 2008, I received a letter from Nicco Gas Co. for wage deduction for unpaid bill at 12500 S. Maple Ave, Blue Island, IL 60406. For deductions of \$3,282.55.
  - 3) NEVER signed up for gas service at 12500 S. Maple Ave, Blue Island, IL 60406
  - 4) Called Nicco representative, she stated that final bill at 12500 S. Maple Ave was \$4,525.83 at 14635 S. Clifton Park was \$2,023.65 from April, 2006 thru Aug 21, 2008
  - 5) Representative from gas company refused to turn on gas service to 14635 S. Clifton Park and told me to pay the remaining balances before they turn on the gas.
- Please clearly state what you want the Commission to do in this case:
- ① Get gas service turned on at 14635 S. Clifton Park, Midlothian, IL 60445. ② Get Money back with interest on costs for account I never had.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 10/30/08  
(Month, day, year)

Complainant's Signature: Albert Zamora

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

#### VERIFICATION

A notary public must witness the completion of this part of the form.

I, Albert Zamora, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Albert Zamora  
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) Oct 30, 2008

Rosa M. Ortega  
Signature, Notary Public, Illinois

(NOTARY SEAL)

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.